

## **QUALITY POLICY**

ELME Spreader AB

**SATISFIED CUSTOMER** We should continuously strive to fulfill customer needs and preferably exceed customer expectations. Satisfied customers will be obtained by controlling our processes, from customer needs to customer satisfaction. This means that we have a clear process ownership and are measuring and controlling our processes towards set targets.

**LAWS AND REGULATIONS** We shall continuously ensure that we comply with applicable laws and other regulations.

**ORDER AND REMEDY** ... is the basis of quality.

**CORRECT FROM THE START** We are working according to the principle "correct from me" through all our processes. Quality is everyone's responsibility. Quality is a natural part of our daily work.

**CONTINUOUS IMPROVEMENTS** We are continuously working to develop our Quality Management System. We strive towards zero defects by working according to the principle to always do things correctly and in the best way.

Date: 2018-05-08

**Gösta Karlsson** President

